

AJLA 29th Annual Conference

July 25–27, 2017

Boston, MA

Tues, July 25

AJLA-TS Updates and Steering Committee Meetings

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| 1:00 | 1:10 | Welcome from the Chair, Approve Minutes from Spring Meeting – Jay Bassett, AJLA Chair |
| 1:10 | 1:30 | AJLA-TS Administrative Update – Christine Bohannon, Director, AJLA-TS
<i>Receive an update on additional security measures and process changes; review the AJLA-TS annual report, budget, and 2018 work plan (goals).</i> |
| 1:30 | 2:45 | AJL Sub-Committee Meeting – Stacey Laing, AJL Sub-Committee Chair |
| 2:45 | 3:00 | BREAK |
| 3:00 | 4:00 | AJL Sub-Committee Meeting, Cont. – Stacey Laing, AJL Sub-Committee Chair |
| 4:00 | 4:45 | Reporting Sub-Committee Meeting – Marilyn Nicolls, Reporting Sub-Committee Chair |
| 4:45 | 5:00 | CertLink Sub-Committee Meeting – Regena Wheeler, CertLink Sub-Committee Chair |
| 5:30 | 7:00 | RECEPTION
<i>Network with AJLA members and AJLA-TS staff at an onsite appetizer reception.</i> |

Wed, July 26

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| 7:30 | 8:30 | CONTINENTAL BREAKFAST |
| 8:30 | 8:45 | Lightning Session |
| 8:45 | 9:15 | Keynote Address – Timothy Martin, Director, Office of State Systems, ETA Region 1
<i>An update on high-level ETA-related issues including the status of the budget, new leadership, direction of ETA under the new Administration, and new priorities and initiatives.</i> |

- 9:15 9:45 Massachusetts Rapid Response Program Model – Ken Messina, Rapid Response Director, Executive Office of Labor and Workforce Development, Division of Career Services
Learn how the Massachusetts Rapid Response model enables workforce development boards, Rapid Response, and one-stop career centers to develop partnerships with businesses and increase the number of businesses served and job seekers hired.
- 9:45 10:00 BREAK
- 10:00 10:45 All the World's a Trade: Data Trends and Program Updates on TAA – Tim Theberge, Lead Policy Analyst, Office of Trade Adjustment Assistance, USDOL/ETA
See the latest data from the TAPR on outcomes, services, and recent evaluation efforts. View the status and challenges in data integrity via the results of the Trade Adjustment Assistance Data Integrity (TAADI) process. Explore the 2016 Annual Report and learn about the ongoing transition of program reporting from the TAPR to the PIRL.
- 10:45 11:30 Ensuring Access, Opportunity, and Progress for Youth – Freddie Velez, Deputy Director, Youth Options Unlimited (YOU) Boston
Learn about this Boston initiative to increase youth employment and decrease youth recidivism.
- 11:30 1:00 LUNCH (on your own)
- 1:00 1:45 OJT, an Earn While You Learn Model – Melissa Scibelli, Manager of Workforce Development Interventions, Hampden Regional Employment Board, Springfield, MA
Learn how on the job training (OJT) can reduce training time and cost, increase job satisfaction, and improve performance and product quality.
- 1:45 2:15 Employer Approvals Redesign – Lori Jones, Business Systems Analyst Manager, AJLA-TS
Preview improvements to the employer approvals workflow coming with AJL 15.1.
- 2:15 2:45 NASWA Legislative Update – Charlie Terrell, Project Manager, NASWA
An up-to-the-minute briefing of the major activities in Congress affecting the workforce system.
- 2:45 3:00 BREAK
- 3:00 4:30 AJL Sub-Committee Meeting, Cont. – States and AJLA-TS
Discuss any remaining sub-committee business.

Thurs, July 27

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| 7:30 | 8:30 | CONTINENTAL BREAKFAST |
| 8:30 | 9:00 | <p>AJL Common Portal – Brooke Patterson, Customer Relations Manager, AJLA-TS</p> <p><i>Check out the single-identity sign-on portal AJLA-TS is developing to enable a closer alignment of agencies and programs with overlapping missions and clients.</i></p> |
| 9:00 | 10:00 | <p>WIOA Performance Reporting Update – Christina Eckenroth, Executive Assistant, Region 1, USDOL/ETA</p> <p><i>Get the latest updates from USDOL/ETA and discuss performance reporting challenges, concerns, and successes from the past year.</i></p> |
| 10:00 | 10:30 | <p>Veterans' Employment and Training Services (VETS) Update – Francheska Atchison, JVSG Program Lead, USDOL/VETS, Office of National Programs</p> <p><i>Get the latest from USDOL/VETS.</i></p> |
| 10:30 | 10:45 | BREAK |
| 10:45 | 11:30 | <p>Putting the Customer Back into Customer Service – Stacey Thompson, Workshop Facilitator, Career Center of Lowell, MA</p> <p><i>Learn how to design customer-first approaches to service delivery.</i></p> |
| 11:30 | 1:00 | LUNCH (on your own) |
| 1:00 | 1:20 | <p>User Documentation and Redmine Update – Joy Bancroft, Instructional Designer, AJLA-TS</p> <p><i>Take a look at the Redmine reorganization and user guide updates.</i></p> |
| 1:20 | 1:45 | <p>AJL Splash Page Refresh – Brooke Patterson, Customer Relations Manager, AJLA-TS</p> <p><i>AJL is getting a new look! Preview design options for the new AJL splash page and vote for your favorite via a live poll.</i></p> |
| 1:45 | 2:45 | <p>Policies and Procedures Forum – Led by Stacey Laing, Director, Division of Employment and Training, Delaware Department of Labor</p> <p><i>Bring your customer flow policies and discuss how services are entered, by which program, and how the services are mapped to the PIRL.</i></p> |
| 2:45 | 3:00 | BREAK |
| 3:00 | 3:50 | <p>Data Quality and Retention: Brainstorming Session – States and AJLA-TS</p> <p><i>Continue discussion from the Spring Meeting on AJL data quality and retention. Establish goals and action items.</i></p> |



3:50 4:00 Conference Closing Remarks – Jay Bassett, AJLA Chair

4:00 5:00 AJLA-TS Tech Café

Before you leave, take advantage of this opportunity to ask a question, discuss a project, or receive training on a product section or feature.